

## What It Means To Be A Bryant Factory Authorized Dealer?

Consumers throughout Canada can access the highest quality HVAC products and services through Bryant factory authorized dealers. Very few HVAC dealers in Canada hold the prestigious title of being a Bryant factory authorized dealer. This is because Bryant Corporation requires businesses to adhere to the highest standards of customer service and satisfaction. Authorized dealers must be able to offer 100% satisfaction guarantee and honor warranties.

### What to Expect from Factory-Authorized Dealers?

Consumers can expect the following products and services from any Bryant factory authorized dealer:

- Factory-authorized parts
- All types of heating and cooling services ranging from furnace installation to air conditioner repair
- Red Seal certified technicians
- Extended warranties for Bryant products
- Cutting edge HVAC technologies and techniques as well as business practices achieved through ongoing training offered by Bryant Corporation
- Protection from liabilities since factory-authorized dealers are licensed, insured, and bonded
- 100% customer satisfaction guarantee

### Qualities of Factory-Authorized Dealer

**Transparent** – Bryant factory authorized dealers have a transparent billing structure. This means you can expect them to give you a detailed breakdown of costs and work with you to ensure the project is within your budget.

**Expertise** – Authorized dealers sell Bryant HVAC equipment and have technicians who have been trained by the Bryant Corporation factory on how to install, maintain, and repair HVAC systems manufactured by the company. Therefore, you will benefit from the expertise of factory-trained technicians who will get the job done right the first time.

**Award-Winning Customer Service** – If there is one thing that dealers must prove before they can be awarded the title – Bryant Factory Authorized Dealer – it's their ability to provide excellent customer service. Also check your local Bryant dealer's website for the further distinction of earning the Circle of Champions Award.